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# It's All About Consumers: Regulation for today and tomorrow

Iain Osborne

CEO, NI Authority for Utility Regulation

Member, SEM Committee



*You must remember this  
A kiss is just a kiss, a sigh is  
just a sigh.  
The fundamental things apply  
As time goes by.*



AS TIME GOES BY

**Stable regulation in a  
rapidly changing  
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Emerging EU themes

 **Utility Regulator**  
ELECTRICITY GAS WATER

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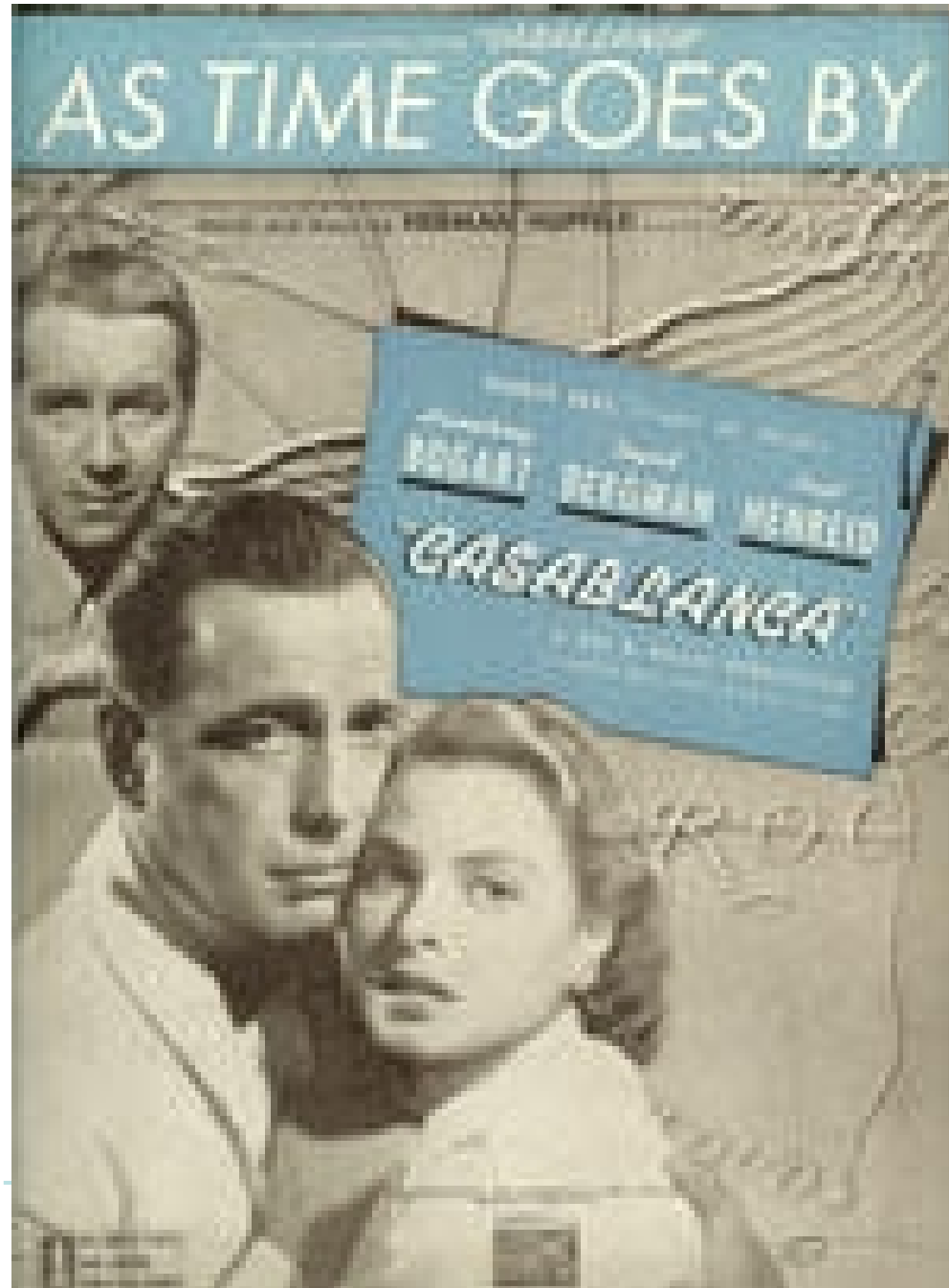
# The fundamental things

- Stable regulation and sound investment signals
- Prices follow costs
- Control of market power

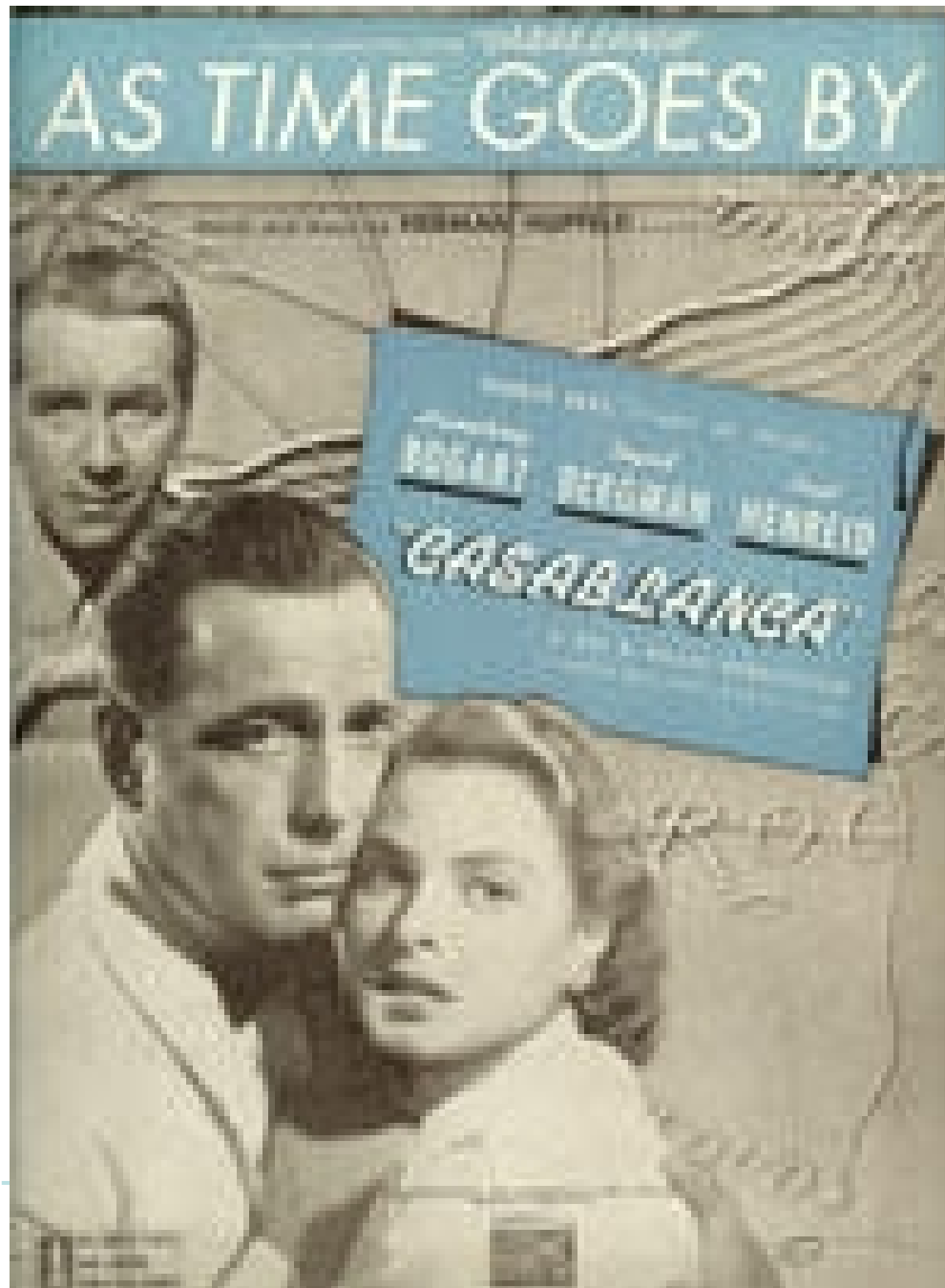
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# Emerging EU themes

- Regional integration
- Independent regulation
- Consumer choice



*It's still the same old story  
A fight for love and glory  
A case of do or die.  
The world will always welcome  
lovers  
As time goes by.*



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**regulators**  
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