

Customer Connections - Delivering Connection Offers

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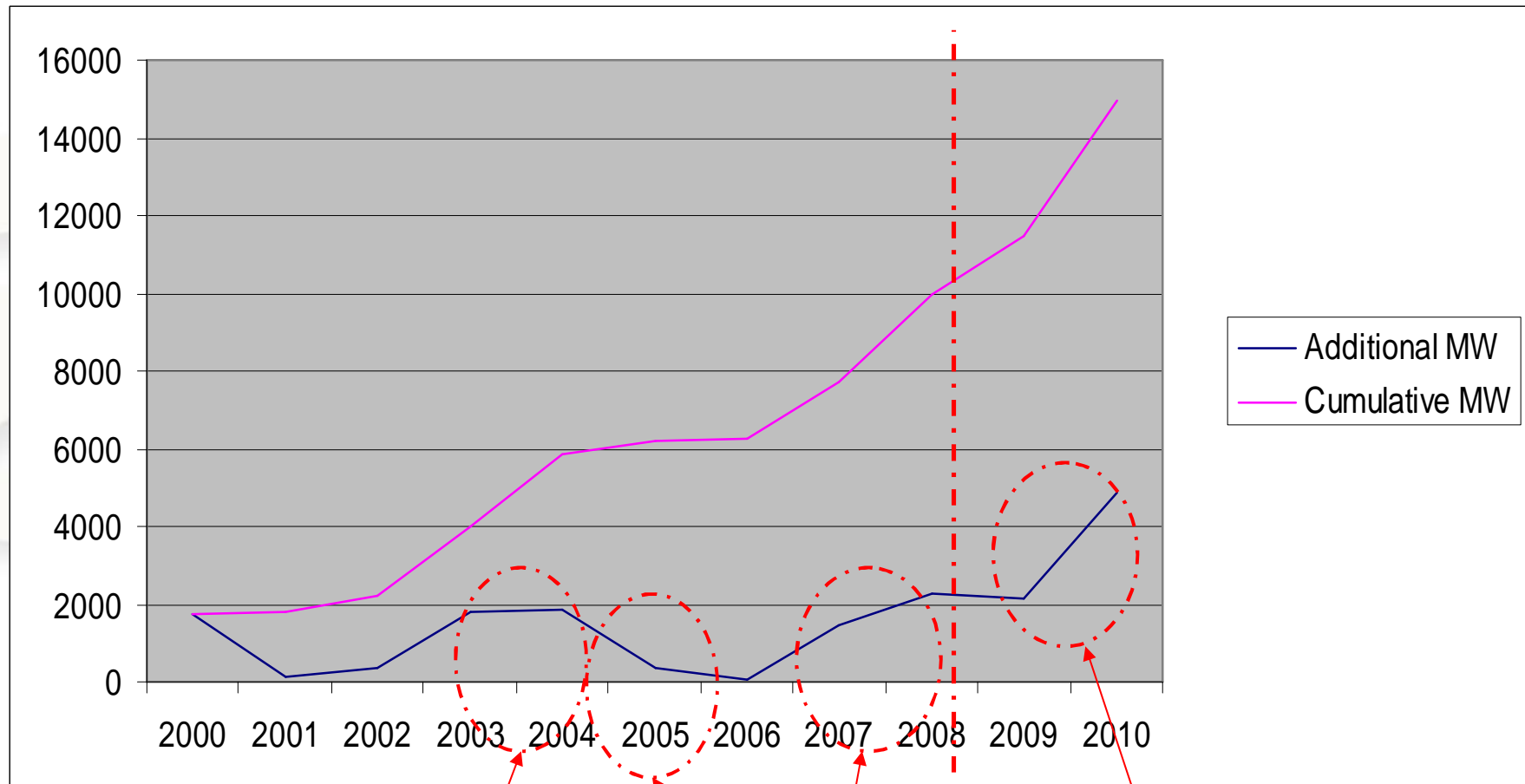


Presentation Overview

- Recent, current & future *Offer Process* work
- Key features of Gate 3
- EirGrid's preparation for Gate 3
- Communications & engagement during Gate 3
- Current issues
- How you can help us



Connection Offer Delivery Performance



CER's 2005
Capacity Competition

Gate 1
Gate 2

Today

Gate 3

Current Offer Process Work

- 5 conventional applications
- 1 demand application
- 14 connection agreement modification requests
- ~ 40 new application checks

....plus preparing for Gate 3



Key Features of Gate 3

- 3000MW renewable
- c. 2000+ MW conventional
- GDS derived transmission network
- Firm access dates based on ITC Programme
- Offers rolled out from Q3 2009
- All offers issued by early Q4 2010



EirGrid's Role in Gate 3

- ITC proposal (with ESB Networks)
- Firm access dates
- Transmission works
- Constraints reports
- Transmission offers
- Connection/pricing reports for distribution offers
- Liaison Group member



EirGrid's Gate 3 Preparation

- Gate 2 Lessons Learned exercise
- *Offer Process Review*
- Customer Survey
- Industry Group meetings



EirGrid's Gate 3 Preparation (cont'd)

- Pricing Policy review
- Connection Agreement amendment proposals
- Project Planning
- Gate 3 Team structure

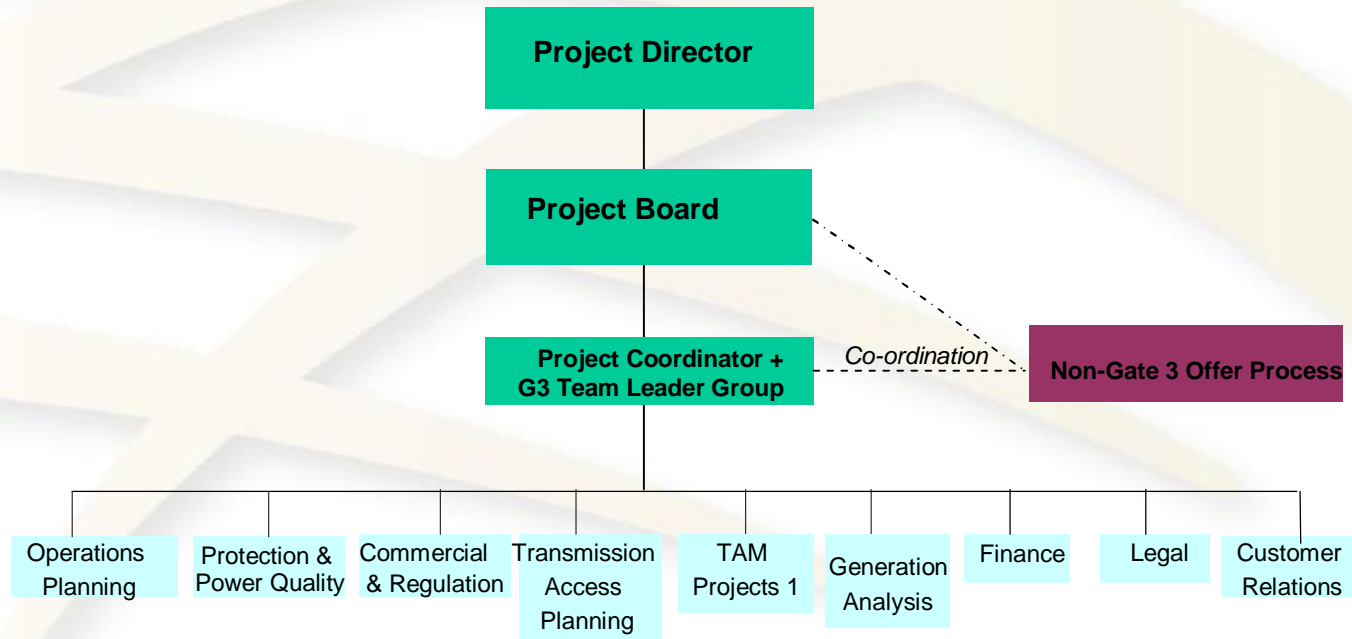


EirGrid's Gate 3 Preparation Project Structure

- Set up as a formal project
- Structure draws upon existing processes & expertise
- Responsibility for delivering Gate 3 involves a number of business areas



Project Structure



Key Findings from Gate 2 & *Offer Process* Reviews, Customer Survey & Industry Group Meetings

- Formal project focus
- Governance arrangements
- Communications & engagement
- External factors
 - Applicant information
 - Modification requests
 - Queries and Disputes

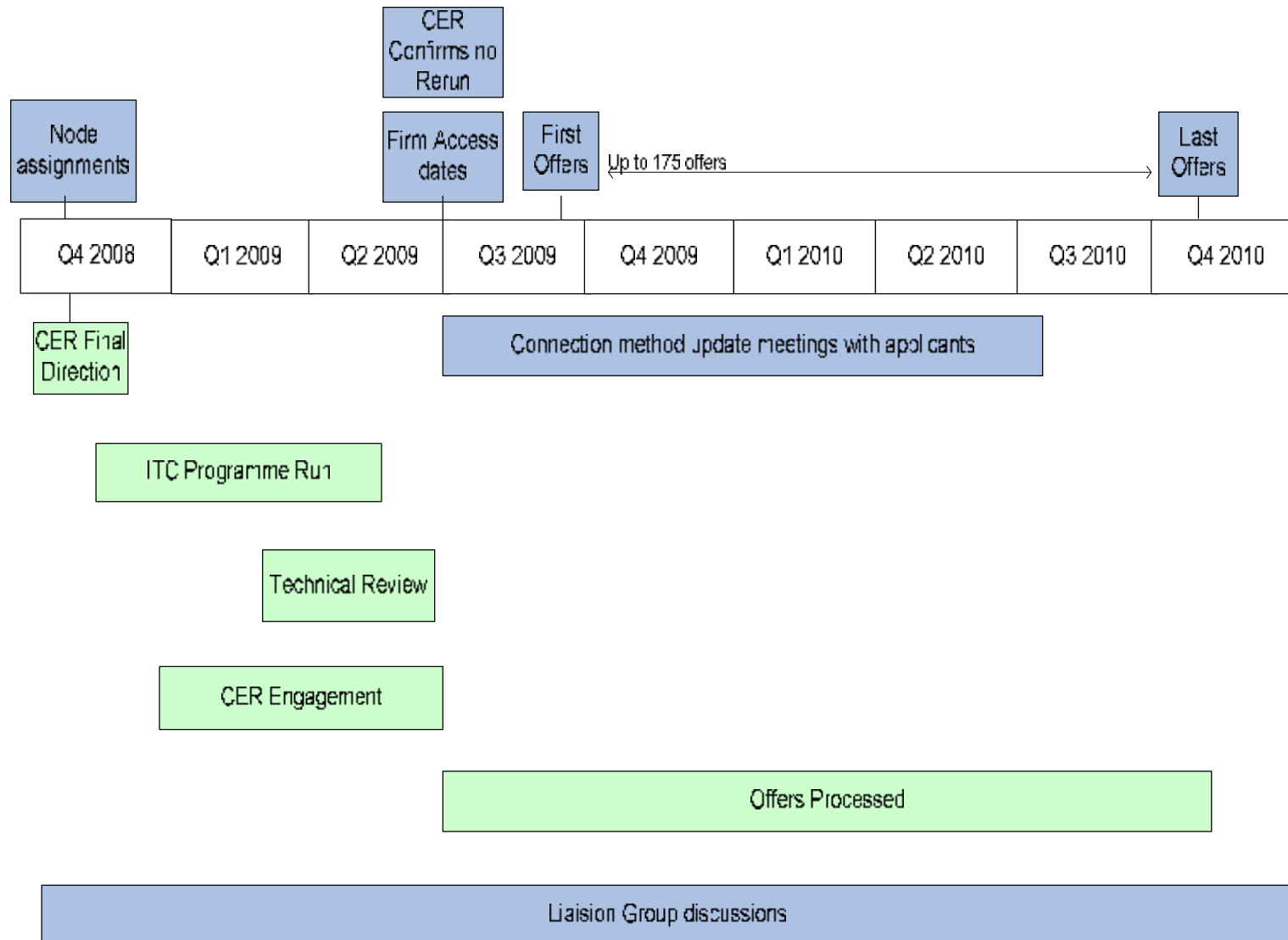


Key Findings from Gate 2 & Offer Process Reviews, Customer Survey & Industry Group Meetings (cont'd.)

- Group Connection Method meetings for distribution applicants
- Importance of Constraints Reports
- Timing of application information
- Land Access Control needs more debate
- Process improvements
- Benchmarking exercise



Gate 3 Communications & Engagement



Some issues currently being tackled

- Resource planning
- Pricing policy review
- Volume of application / resource prioritisation
- Customer Communications
- Constraint Reports format
- Timing of application requirements incl. land access
- Rollout of cost/timeline information



How you can help

- Prior to customer meetings consider:
 - Preferred connection date
 - Overhead Line or underground connection
 - Contestability preferences
- If necessary, submit modification requests as early as possible
- Use Liaison Group



Summary

- Currently Gate 3 only a draft direction
- EirGrid takes the delivery of Gate 3 seriously
- We have listened to you in preparing for Gate 3
- There are issues, they are being managed
- There are ways you can help
- We are on top of Gate 3



Thank you

